

**SELF-CARE AND SELF-MANAGEMENT**

Integrated MSK Service Website: <https://sussexmskpartnershipcentral.co.uk/>

**OUTCOME MEASURES**

- MSK-HQ

Referral reason / Patient presentation	Pelvic Floor Dysfunction	
Service Inclusion and Exclusion Criteria	<p><b><u>Service Inclusion Criteria</u></b></p> <ul style="list-style-type: none"> <li>• Stress incontinence</li> <li>• Urge urinary incontinence</li> <li>• Mixed urinary incontinence</li> <li>• Overactive bladder</li> <li>• Pelvic organ prolapse</li> <li>• Pelvic floor dysfunction</li> <li>• Pain due to penetrative sex – within criteria and &lt;1 year duration</li> <li>• Faecal incontinence (related to gynaecological and obstetric conditions)</li> </ul> <p><b>Pelvic pain</b></p> <p>Inclusion criteria:</p> <ul style="list-style-type: none"> <li>• Pain associated with penetration                             <ol style="list-style-type: none"> <li>1. Associated with childbirth</li> <li>2. Recent prolapse</li> <li>3. Menopause</li> <li>4. Continence</li> </ol> </li> </ul> <p>Exclusion criteria</p> <ul style="list-style-type: none"> <li>• Complex chronic pain</li> <li>• Associated psychological comorbidities</li> <li>• Non mechanical pain</li> </ul>	<p><b><u>Service Exclusions Criteria</u></b></p> <p>Urgent onward referrals as per NICE guidelines (c g 171)</p> <ul style="list-style-type: none"> <li>• Microscopic haematuria in women over 50</li> <li>• Recurrent or persistent UTI &amp; haematuria (osc 40 years)</li> <li>• Visible haematuria</li> <li>• Suspected malignant mass arising from urinary tract or pelvic organs</li> <li>• Cord compression or cauda equina symptoms</li> <li>• Palpable bladder after voiding / voiding difficulty</li> <li>• Symptoms of retention</li> <li>• Bladder or urethral pain</li> <li>• Possible neurological conditions</li> <li>• Possible urogenital fistula</li> <li>• Chronic pelvic pain</li> </ul>

<p><b>Primary Care Management</b></p>	<ul style="list-style-type: none"> <li>• Urinalysis</li> <li>• Abdominal examination</li> <li>• Digital vaginal and/or digital rectal examination as appropriate</li> <li>• Fluid / Volume chart</li> <li>• Assess for relevant medicines management of the severe overactive bladder (significant impact on daily routine and nocturnal disturbance)</li> <li>• Pelvic floor exercise advice with written information</li> <li>• Online resources</li> </ul>
<p><b>Thresholds for Primary Care to initiate a referral</b></p> <p><b>Referrals</b></p> <p><b>Standard</b></p> <p><b>Self-Referral</b></p>	<p>Letter with medication list</p> <p>Primary Care, (GPs / practice nurses), Secondary Care, MSK/Physiotherapy, Midwives, Specialist continence nurses, health Visitors, Genitourinary medicine, Dermatology</p> <p>Patients can self –refer, they must complete a self-referral form (on line or hard copy). Self-referral identifying any of the symptoms below should be clarified further and the patient advised to visit their GP if appropriate.</p> <ul style="list-style-type: none"> <li>• See service exclusion criteria above</li> <li>• Stinging/ burning – UTI</li> <li>• Patients with an abnormal cervical smear</li> <li>• Persistent abdominal pain</li> <li>• Persistent or constant bloating</li> <li>• Difficulty eating or feeling full having eaten little</li> <li>• Sudden weight loss</li> <li>• Numbness, tingling or muscle weakness</li> <li>• Chronic pelvic pain</li> </ul>
<p><b>Triage and prioritise</b></p>	<ul style="list-style-type: none"> <li>• Triage against inclusion / exclusion criteria</li> <li>• Self-referral identifying any concern should be advised to visit their GP</li> <li>• Triage by women’s health physiotherapist</li> </ul> <p><b>Urgent – appointment within 2/52 of referral being received by the Women’s Health MSK service</b></p> <ul style="list-style-type: none"> <li>• 3-4th degree tears</li> <li>• Post-natal perineal trauma</li> <li>• Retention over 800mls</li> <li>• Catheter removal related issues</li> </ul> <p><b>Routine – appointment within 6/52 of referral being received by the Women’s Health MSK service</b></p> <ul style="list-style-type: none"> <li>• All referrals not in the urgent cohort will be deemed routine</li> </ul>
<p><b>Virtual Clinic</b></p>	<p><b>Virtual Clinic</b> Clarifying self-referral information</p>
<p><b>1:1 Assessment</b></p>	<p>NP assessment = 60 minutes FU = 30 minutes with an average 3 sessions over 3-6 months, post-natal may need longer</p> <ul style="list-style-type: none"> <li>• Subjective</li> <li>• Objective**</li> </ul>

	<ul style="list-style-type: none"> <li>• Diagnosis</li> <li>• Shared care plan with goals, available options discussed, patient understands improvement expectations in 3-6 months.</li> </ul> <p>** Objective examination includes;</p> <ul style="list-style-type: none"> <li>• Urine dipstick testing – patients should be referred back to their GP for further investigation in the event of abnormal readings</li> <li>• Abdominal examination to rule out; pelvic mass, full bladder, tense abdomen</li> <li>• All patients will be offered a digital vaginal examination to assess pelvic floor musculature</li> <li>• Rectal examination where available when clinically indicated due to faecal symptoms to assess pelvic floor musculature</li> <li>• Cladder scan for assessment of residual URINE (currently unavailable at BSUH and SCFT)</li> <li>• F/V diaries – 3 days</li> <li>• Education/Advice/pelvic floor anatomy (may not be necessary if attending a group)</li> </ul> <p>Urgent onward referrals as per NICE guidance 2013 (cg171)</p> <ul style="list-style-type: none"> <li>• Microscopic haematuria in women aged 50 years and older</li> <li>• Visible haematuria</li> <li>• Recurrent or persisting UTI associated with haematuria in women aged 40 years and older</li> <li>• Suspected malignant mass arising from the urinary tract</li> </ul> <p>Indications for referral to a specialist service or GP as per NICE guidance 2013 (cg171)</p> <ul style="list-style-type: none"> <li>• Persisting bladder or urethral pain</li> <li>• Clinically benign pelvic masses</li> <li>• Associated faecal incontinence</li> <li>• Suspected neurological disease</li> <li>• Symptoms of voiding difficulty</li> <li>• Suspected urogenital fistulae</li> <li>• Previous continence surgery</li> <li>• Previous pelvic cancer surgery</li> <li>• Previous pelvic radiation therapy</li> </ul>
<p><b>1:1 Management</b></p>	<p><b>1) Pure Stress Incontinence</b></p> <ul style="list-style-type: none"> <li>• Supervised Progressive Pelvic floor exercises for up to 3 months</li> <li>• Lifestyle changes</li> <li>• Use of electrical simulation if they score &lt;2 on modified Oxford scale until an active contraction is achieved or up to 6/52</li> <li>• Urethral support devices</li> <li>• Vaginal bio feedback indicative in functional positions</li> <li>• No improvement refer to specialist</li> </ul> <p><b>2) Mixed Urge &amp; Stress Incontinence</b></p> <ul style="list-style-type: none"> <li>• As for stress incontinence</li> <li>• Review 3 day F/V diaries</li> <li>• Bladder training – for min 6/52</li> <li>• No improvement with bladder training consider referral on for combination of OAB drugs and bladder training if frequency or urgency is a troublesome symptom</li> </ul> <p><b>3) Frequency, Urge +/- Urge Incontinence</b></p> <ul style="list-style-type: none"> <li>• As for mixed urge &amp; stress incontinence</li> <li>• Review 3 day diaries</li> </ul> <p><b>4) Prolapse</b></p> <p><b>Asymptomatic / anatomical:</b></p>

	<ul style="list-style-type: none"> <li>• Pelvic floor exercises, lifestyle and education</li> <li>• Defecation dynamics</li> </ul> <p><b>Symptomatic:</b></p> <ul style="list-style-type: none"> <li>• Supervised progressive pelvic floor exercises for up to 3 months</li> <li>• Lifestyle changes</li> <li>• Consider referral to GP for pessaries/vaginal oestrogens when no improvement in symptoms</li> <li>• Visible at or below vaginal introitus refer to specialist</li> </ul> <p><b>5) Post-natal 3-4 tears</b></p> <ul style="list-style-type: none"> <li>• Lifestyle changes</li> <li>• Defecation dynamics</li> <li>• Dietary advice</li> <li>• Tissue massage</li> <li>• Supervised progressive pelvic floor exercise for up to 3 months</li> <li>• Sphincter control exercises</li> <li>• Supporting return &amp; sexual activity</li> <li>• Electrical stimulation, 3/12 post-partum if no active pelvic floor contractions</li> <li>• Treatment up to one year post-partum</li> </ul> <p><b>Review</b> After approximately 3 treatments at 4 or 6 week interval over a 6 month period Self-referral back into service after discharge following a defined time period</p>
<b>Outcomes</b>	ICIQ (short version) and ICIQ overactive bladder. POPSS
<b>DC and back to referrer or to alternative pathway</b>	<ul style="list-style-type: none"> <li>• Back to GP – medication required – patient receives copy of DC summary</li> <li>• Limited/no improvement but patient not keen to pursue further management options, e.g. surgery following shared decision making discussions</li> <li>• Refer to specialist</li> <li>• Discharge summary to referrer</li> </ul>
<b>DC with self-management plan</b>	<ul style="list-style-type: none"> <li>• All goals met</li> <li>• Patient has made some progress, additional time for further improvement, patient self-refers back into service</li> <li>• Patient has copy of care plan – indicated – HEP, advice, goals, timescale</li> <li>• DC summary to referrer with copy of care plan. Patient receives copy of DC summary</li> </ul>

References: NICE guidance 2013 CG 171  
Minimum standards in continence care report (2015)

Referral reason / Patient presentation	Obstetric Pathway
Primary Care Management	<ul style="list-style-type: none"> <li>- Online resource: POGP PGP leaflet</li> <li>- <a href="http://pogp.csp.org.uk/publications/pregnancy-related-pelvic-girdle-pain-mothers-be-new-mothers">http://pogp.csp.org.uk/publications/pregnancy-related-pelvic-girdle-pain-mothers-be-new-mothers</a></li> <li>- <a href="#">Patient information BSUH website and SMSKP website</a></li> </ul>
Service Inclusion and Exclusion Criteria, and Precautions	<p><b><u>Service Inclusion Criteria</u></b></p> <ul style="list-style-type: none"> <li>• Pregnancy related pelvic girdle pain</li> <li>• Pregnancy related back pain (see physio spinal pathway)</li> <li>• Rectus diastasis &gt;3cm</li> </ul> <p><b><u>Service Exclusions Criteria</u></b></p> <ul style="list-style-type: none"> <li>• Red flag signs</li> <li>• Cord compression or Cauda equina symptoms</li> </ul> <p><b><u>Precautions</u></b></p> <ul style="list-style-type: none"> <li>• Unstable cardiovascular status (including low BP, epilepsy or diabetes)</li> <li>• Placenta praevia &gt; 26/40</li> <li>• Vaginal bleeding in 2<sup>nd</sup> and 3<sup>rd</sup> trimester</li> <li>• Cervical suture without a consultant referral</li> </ul>
<p><b>Referrals</b></p> <p><b>Standard</b></p> <p><b>Self-referral</b></p>	<p>Letter with medication list. To include details of pregnancy and Estimated Delivery Date (EDD).</p> <p>Primary Care, (GPs / practice nurses), Secondary Care, MSK/Physiotherapy, Midwives, Health Visitors.</p> <p>Patients can self-refer; they must complete a self-referral form (on line or hard copy).</p> <p>Self-referral identifying any of the exclusions/precautions above should be rejected and the patient advised to visit their GP</p> <ul style="list-style-type: none"> <li>• See service exclusion criteria above</li> </ul>
Triage and prioritise	<ul style="list-style-type: none"> <li>• Triage against inclusion / exclusion criteria</li> <li>• Self-referral identifying any of the exclusion criteria above should be advised to visit their GP.</li> <li>• Triage by women's health physiotherapist</li> </ul> <p><b>Urgent – appointment within 10 working days of referral being received by the Women's health MSK service</b></p> <ul style="list-style-type: none"> <li>• Pregnancy Pelvic girdle pain and acute pregnancy related low back pain</li> </ul> <p><b>Routine – appointment within 6/52 of referral being received by the Women's Health MSK service</b></p> <ul style="list-style-type: none"> <li>• All referrals not in the urgent cohort will be deemed routine</li> </ul>
Virtual Clinic	<p><b>Virtual Clinic</b></p> <ul style="list-style-type: none"> <li>- If more information is required following self-referral</li> <li>- Late pregnancy – 36/40. Unless capacity available and patient choice</li> <li>- <a href="http://pogp.csp.org.uk/publications/pregnancy-related-pelvic-girdle-pain-mothers-be-new-mothers">http://pogp.csp.org.uk/publications/pregnancy-related-pelvic-girdle-pain-mothers-be-new-mothers</a></li> </ul>

	<p><b>Outcomes of virtual clinic (telephone) assessment:</b></p> <p>1 – Advise patient on appropriate management strategy</p> <ul style="list-style-type: none"> <li>• Complete appropriate documentation</li> <li>• Send out supporting information, e.g. Pelvic floor exercise information, lifestyle changes etc.</li> <li>• Send out condition specific leaflets and direct to online resources (hyperlinks / embedded documents)</li> </ul> <p>2 – 1:1 assessment &amp; management</p> <p>3 – Referral to group</p> <p>4 – Discharge back to referrer if condition appears not to be PGP relates or with any associated medical concerns</p> <p>5 – Patients can re-enter the service for the same problem up to 6 months after discharge. Should patients want to re-enter the service after 6 months they must use the self-referral process and complete a self-referral form</p> <p><b>Virtual clinic exclusions:</b></p> <ul style="list-style-type: none"> <li>• Language barriers, e.g. unable to communicate in English</li> <li>• Not able to use the telephone</li> <li>• Poor cognition</li> </ul>
<p><b>1:1 Assessment</b></p>	<p>NP assessment = 60 minutes FU = 30 minutes with an average 3 sessions over 3-6 months, post-natal may need longer</p> <ul style="list-style-type: none"> <li>• Subjective</li> <li>• Objective</li> <li>• Diagnosis</li> <li>• Management Plan with goals, available options discussed, patient understand improvement expectations in 3-6 months</li> <li>• Patient centred care to include Shared Decision Making and Motivational Interviewing</li> <li>• Patient information leaflets</li> </ul> <p>Urgent onward referral to secondary care via A&amp;E with letter / phone call</p> <ul style="list-style-type: none"> <li>• Cauda equina / cord compression</li> <li>• Radiculopathy with myotomal weakness e.g. footdrop</li> </ul> <p>Indications for referral to a specialist service</p> <ul style="list-style-type: none"> <li>• ICATS</li> <li>• GP</li> <li>• Obstetrics</li> <li>• Rheumatology</li> <li>• Pain management</li> <li>• Mental Health Services</li> <li>• Wellbeing</li> <li>• Osteoporosis services</li> </ul>
<p><b>1:1 Management</b></p>	<p><b>1) Pregnancy related back pain:</b> treat as Spinal Pathway, within 3/12 of delivery to WH, otherwise MSK if &gt; 6/12 postnatal.</p> <p><b>2) Pregnancy related pelvic girdle pain</b></p> <ul style="list-style-type: none"> <li>• Advice, education, support, manual therapy, elbow crutches, muscle re-education, TENS, hydrotherapy, acupuncture. (BSUH and QVH)</li> </ul> <p><b>3) Rectus Diastasis</b></p> <ul style="list-style-type: none"> <li>• Advice, education, exercise, support, exercise group</li> </ul>

	<p><b>4) Education and/or exercise group – Fit Bumps and beyond</b></p> <p><b>Inclusion criteria</b></p> <ul style="list-style-type: none"> <li>• &lt; 34/40 pregnant</li> <li>• Pregnancy related pelvic girdle pain</li> <li>• Pregnancy related low back pain</li> <li>• &lt; 3/12 postnatal with PGP or LBP</li> <li>• Rectus diastasis</li> <li>• Postnatal LSCS</li> </ul> <p><b>Exercise Group design:</b></p> <ul style="list-style-type: none"> <li>• Exercise programme</li> <li>• Pacing</li> <li>• Pelvic floor</li> <li>• Posture</li> <li>• Pain relief</li> </ul> <p><b>Review</b></p> <p>Self-referral back into physiotherapy service after discharge following a defined time period for the same problem within 6/12 of discharge, or 6/52 of due date, whichever is longer.</p>
<b>Outcomes</b>	<p>PSFS and PCS</p> <p>STarT Back for postnatal patients with new onset LBP within 3/12 of delivery.</p>
<b>DC and back to referrer or to alternative pathway</b>	<ul style="list-style-type: none"> <li>• Back to GP – goals not met but patient remains engaged, patient DC with self-management plan</li> <li>• Refer to specialist MSK service or specialist</li> <li>• Discharge summary to the patient with a copy to the referrer</li> </ul>
<b>DC with patient led monitoring for 6 months</b>	<ul style="list-style-type: none"> <li>• Patient has made some progress, additional time needed for further improvement, telephone follow-up if necessary and/or patient self-refers back into service within 6/12 of last visit.</li> <li>• All goals met</li> <li>• Discharge summary to the patient with a copy of the summary and care plan to the GP.</li> <li>• Patient has copy of their care plan – indicates – HEP, advice, goals, timescale.</li> </ul>